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CONTACT: Nellie Hill, Clerk of Council
(302) 395-8388
nellie.hill@newcastlede.gov

COUNTY COUNCIL MOVES TO CIVIC CLERK AGENDA MANAGEMENT SOFTWARE PLATFORM

Wilmington, Delaware: New Castle County Council launches Civic Clerk, an agenda management platform, for Council and Committee meetings. The platform streamlines the agenda preparation process, allows for greater public access to matters before the Council, and provides uniformity of Council meeting agendas. In addition, Civic Clerk better utilizes staff time in regard to all aspects of the meeting process from agenda creation to distribution of minutes.

Users will notice a new look when visiting Council's webpage, as the platform landing page is integrated into the current website. Those wishing to view Council agendas, legislation, meeting packets, meeting audio and minutes can find these in a centralized location under the "Agendas and Minutes" tab of Council's website. From there, users can view current and upcoming events, as well as archival data under "most recent events." By clicking on the meeting name hyperlink, users are brought to a landing page that contains a copy of the agenda, hyperlinks to individual pieces of legislation and attachments, as well as the ability to download the entire meeting packet.

This type of technological advancement allows Council to better serve the public by creating opportunities for transparency and increasing staff efficiencies. Council continues to research areas where technology can be applied to further enhance user experiences and access to information.