



EXECUTIVE ORDER 2021-02

WHEREAS, Emergency Telecommunicators in New Castle County serve their community every single day; and

WHEREAS, these dedicated professionals play a key role in ensuring public safety across New Castle County by answering emergency calls and dispatching police, fire and EMS services 24 hours a day, 7 days a week; and

WHEREAS, New Castle County Emergency services receive an average of 29,000 calls a month; and

WHEREAS, Emergency Telecommunicators provide life-saving direction over the phone, including bystander CPR instruction; and

WHEREAS, along with normal stress of being a public safety dispatcher, there has been additional stress from the current pandemic. The communications center has been locked down for over a year, protecting our highly trained and specialized staff from being infected with COVID-19, limiting normal professional and social interactions; and

WHEREAS, this week, April 11-17, 2021, is National Public Safety Telecommunicators Week, honoring all telecommunications staff whose work is involved in a public safety communication; and

WHEREAS, New Castle County Emergency Telecommunicators deserve the benefits and respect a first responder classification affords.

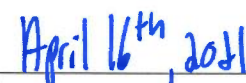
NOW THEREFORE, I, the County Executive, direct that Emergency Telecommunicators in New Castle County be defined as first responders. First State. First County. First Family. First First Responders.

This Executive Order shall become enforceable immediately upon signature by the New Castle County Executive. This Executive Order will remain in effect until and unless rescinded by subsequent order of the New Castle County Executive.

So Ordered:



Matthew Meyer
New Castle County Executive



Date