



Management Development Certificate Program

Mandatory development classes include

Respect in the Workplace*

Customer Experience

Ethics in the Workplace*

Employee & Labor Relations

Leadership Awareness

Succession Planning

Supervision 101

Interpersonal Communication

Performance Management

Interview Skills for Hiring Managers

EEO & ADA Employment Law

Leave Administration
(Formerly FMLA & Attendance)

*Prerequisites

For more information, please contact the Office of Human Resources at (302) 395-5180.



REACH YOUR POTENTIAL